

All Our Tomorrows Strategy

2nd Quarter Highlight / Exception Report

21 November 2007

Traffic Light Colour	Performance Status Definition
Green	Performance is positive and on or ahead of target, there are no problems forecast.
Amber	Performance is starting to slip or an issue has arisen which may affect achieving this target if it is not addressed, early action is required to improve.
Red	Problems have been identified that are affecting and deteriorating performance, attention and further investigation is required to plan contingencies.

AOT THEME 1: Housing & The Home

Key Objectives

- 1.1 Develop a range of housing options and support services to enable older people to live independently in the community.
- 1.2 To counter fear and incidence of crime in the home.

Highlights For This Quarter:

- 1.1 Develop a range of housing options and support services to enable older people to live independently in the community**
 - The Manston Lodge scheme is now on site & is due for completion in July 08 This scheme will provide a mixture of shared ownership and rented accommodation for older people.
 - Work to reduce the numbers of older people living in non-decent homes is underway. A bid was prepared to develop the scheme but was unsuccessful. It is still intended to launch the scheme by Dec 07.
 - The demand for additional training courses in relation to the Housing Health & Safety Rating System will be gauged in discussion with partner housing providers over the next two months. Training sessions have already been successfully delivered.
 - The monitoring system is now operational in relation to recording the numbers of older people enquiring about major adaptations.
 - The Department for Communities & Local Government have responded to consultation & produced a report on the policy direction for Disabled Facilities Grants. No changes will be made to policies & procedures on the basis of this report in this financial year.
 - Interviews for phase one of the Handyperson scheme have taken place and two candidates have accepted positions with an expected start date of Nov 07, subject to the appropriate, necessary checks.
 - Research consultants ORC International have produced their final Report looking at future housing services for older people. The research also looked at housing preferences & community safety. Preparatory work is underway for a presentation of the key findings.
 - The equity release paper for Executive Member approval was approved on the 24th September.
 - Telecare delivered to 103 users and Equipment delivered to 566 users (including vital calls). Age Concern is undertaking two pilot telecare schemes regarding bogus callers and tele-shopping.
 - Post successful bid to DH in relation to remodelling a sheltered scheme in Marple, a project team has been established with a TOR & project plan completed, update and submitted to DH. A schedule of works has been completed & tenant consultation has taken place. Work will start on site March 08.
 - The broader Extra Care housing strategy is being developed with 3 geographical clusters in Marple, Reddish & Edgeley. A Steering Group is developing the models to be applied with Reddish & Edgeley coming on line by June 08 & Marple by Jan 09.

1.2 To counter fear and incidence of crime in the home

- A further 5,000 yellow doorstep stickers are now in circulation and are being distributed throughout Stockport.
- A further 5,000 Bogus Caller useful telephone number cards are in circulation and are being distributed throughout Stockport.
- One session on raising awareness of doorstep crime was delivered to 13 members of the public, in partnership with a library.
- Training for frontline staff on door step crime prevention is scheduled for November 07.
- The target to increase the distribution list by 25% relating to the 'early warning' system for sharing information about doorstep criminal activities, has now been met.
- A new early warning system to meet the needs of agencies across Greater Manchester has been agreed and is in use.
- Funding has been secured for 5 more no-cold calling zones. Areas will be identified after resident consultation in January 08.
- Encouragingly, the proportion of burglary victims aged over 50 has fallen once more in the current quarter, and Victim Support continue to target harder a greater proportion of older victims than other groups.

Exceptions:

1.1 Develop a range of housing options and support services to enable older people to live independently in the community

- Establishment of a monitoring and evaluation system on the role of telecare in the Extra Care programme. It is too early to report on this. An evaluation work stream is to be set up later in the year, as part of the Extra Care Health and Housing Providers Group, which will include the role of telecare amongst other issues.
- Limited capacity and resources to deliver the training package on doorstep crime for community fire liaison officers.
- Still need to identify resources for a reprint of A5 leaflets regarding doorstep crime.

Follow Up Actions:

1.1 Develop a range of housing options and support services to enable older people to live independently in the community

- Pilot area based scheme to reduce the number of older vulnerable people living in non-Decent homes in the private sector, scheduled to commence in November/ December 07.
- Presentation of final report from ORC International to take place on 21st November 07.
- Two training sessions for staff on the equity release pilot scheme to take place in early October.

1.2 To counter fear and incidence of crime in the home

- The Stockport bogus caller group is in the process of updating its action plan and further progress and targets against this will be reported in the 3rd quarter. For example, a review of training needs and resources available to brief health and social care staff on doorstep crime will be made in the updated action plan. Also resources for training to local Councillors will be identified in the updated action plan.

Issues for The AOT Boards' Consideration:

None noted

Individual Traffic Light Status

Objective 1.1	Red	Amber	GREEN
Objective 1.2	Red	Amber	GREEN

**Overall Performance Summary
(Traffic Light Status)**

Red	Amber	GREEN
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AOT THEME 2: Neighbourhood

Key Objectives

2.1 To enhance community participation.

2.2 To tackle crime and reduce the fear of crime in the neighbourhood.

Highlights For This Quarter:

2.1 To enhance community participation

- An outline application has been submitted to the Reaching Out theme of the Big Lottery Fund. A result should be known in the next few weeks. If approval is given to go ahead work will then take place to work the application up into a detailed bid.
- Work on establishing methods of communication between AOT decision making bodies and older people's groups Work has been overtaken by the consultation activity currently taking place for the AOT strategy. Now that the questionnaire has been returned, key issues from the findings will be identified and these will be further explored in focus groups. There are plans to carry the focus group activity forward so that it feeds into a sustainable involvement.
- Day Services have now moved into the Whitehill Centre. Modifications to the fabric of the building are planned and one funding has been secured work will begin on these.
- The database on volunteers for the Day Resource Centres has now been developed. Work is ongoing to increase the number of volunteers. A baseline will be added by the next quarter.
- Findings from the consultation exercise on volunteering have been disseminated to the Volunteer Liaison Group who reported that they found them very useful. The findings have been added to the 'Survival Kit for Vol Orgs' produced by CVS.

2.2 To tackle crime and reduce the fear of crime in the neighbourhood

- Recruitment of Police Community Support Officers has now been completed, 68 people have been recruited, more than doubling the numbers previously in post. Staff are due to move into the first community base during October 2007, and building works are being finalised shortly on the next tranche of bases.
- Figures for Apr-Sep 07 show that 35% of victims of theft from person were aged over 50 (52 of 148). The total number suggests that the year end total will be 104, representing an overall as well as a percentage drop compared to the baseline.
- Research carried out to establish if there are any other crime types where older people are disproportionately victimised was carried out looking at all of the Safer Stockport Partnership's key crime categories for 2006/7. Of these, only theft from person (covered above) and distraction burglary (covered in the housing and home theme) showed above average levels of victimisation for older people. Accordingly, these should remain the main focus of attention for the Community Safety Team.
- Partnership News continues to run issues that are of interest to older people, and the current issue covers items such as trick or treat and firework nuisance. Community Safety Unit staff have partaken in an Age Concern awareness raising event during the summer months.

- Figures from the general Citizens Panel (CP) and older peoples housing surveys (OPHS) have been used to establish baselines on the action for improving the percentage of older people who feel safe. Results from the survey would suggest that although there are higher levels of fear after dark, generally these are lower than the population as a whole. The results are as follows:
 - Do you feel safe in the area where you live in the daytime?
CP 97% OPHS 96%
 - Do you feel safe in the area where you live after dark?
CP 68% OPHS 74%
 - Do you feel safe in the town centre in the daytime?
CP 91% OPHS 86%
 - Do you feel safe in the town centre after dark?
CP 25% OPHS 33%
- Strategic assessment was completed with appropriate reference to older people and issues relating to theft from person and distraction burglary were identified in relevant chapters.

Exceptions:

2.1 To enhance community participation

- The survey results from the Day Resource centres are still being analysed and will be added as baselines by the next quarter.

Follow Up Actions:

2.1 To enhance community participation

- No progress has been made against the action to increase intergeneration activity. A pilot intergenerational project is planned for the Lancashire Hill and Heaton Norris area - when more detail is available this will be included in this action plan.

Issues for The AOT Boards' Consideration:

Individual Traffic Light Status

Objective 2.1	Red	Amber	GREEN
Objective 2.2	Red	Amber	GREEN

**Overall Performance Summary
(Traffic Light Status)**

Red	Amber	GREEN
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AOT THEME 3: Getting Out & About

Key Objectives

- 3.1 Improve physical access to all forms of public and private transport.
- 3.2 Improve the provision of public transport.
- 3.3 Improving the quality of information around transport.
- 3.4 Addressing key safety concerns.

Highlights For This Quarter:

3.1 Improve physical access to all forms of public and private transport

- As of 31st March 2007 Easy Go Travel had a membership 257 people and this has risen to 265 by 15 June 2007. This is on target for the desired annual 15% increase.
- Work is proceeding on an INTERREG bid for the integration of social needs transport in partnership with GMPTE and Stockport PCT. This re-uses work for the unsuccessful Invest to save bid.

3.2 Improve the provision of public transport

- Stockport Metropolitan Borough Council assisting Easy Go with resubmission of bids to Greater Manchester Passenger Transport Executive for the provision of support to the service bids due to be resubmitted end of November 2007.
- Hazel Grove rail station improvement on site and on schedule.

3.3 Improving the quality of information around transport

- GMPTE have commissioned Halcrows to review real time information strategy, SMBC fully consulted.

Potential Problems:

3.2 Improve the provision of public transport

- Continuing delays in liaison with Stockport acute NHS Trust regarding community transport provision for hospital clinics.

3.3 Improving the quality of information around transport

- GMPTE has abandoned the planned commissioning of the real time information system at bus stops.

3.4 Addressing key safety concerns

- Meetings not yet held with the Community Safety Unit regarding wider aspects of safer for Older People have not been held to date.
- The Travel training programmes delivered to prospective passengers now has further GMPTE money available.

Follow Up Actions:

- Meetings still to be held with the Community Safety Unit regarding wider aspects of safer for Older People; this is to be progressed in the third quarter.

Issues for The AOT Boards' Consideration:

- Currently developing a feasibility report on holding six monthly meetings between the shadow board, Greater Manchester Passenger Transportation Authority's Stockport Liaison officer and Cllr. M. Rowles and on target to achieve this area of work. **Concluded not the best option, recommended to refer back to the shadow board.**

Individual Traffic Light Status

Objective 3.1	Red	Amber	GREEN
Objective 3.2	Red	AMBER	Green
Objective 3.3	Red	Amber	GREEN
Objective 3.4	Red	AMBER	Green

**Overall Performance Summary
(Traffic Light Status)**

Red	AMBER	Green
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AOT THEME 4: Economic Aspirations & Income

Key Objectives

- 4.1 Promote positive employment and retirement opportunities.
- 4.2 Develop a strategic approach to tackling financial exclusion suffered by older people across the borough.
- 4.3 Maximise take-up of benefits.
- 4.4 Address Fuel Poverty.

Highlights For This Quarter:

4.1 Promote positive employment and retirement opportunities

- 6 individuals from the Silver Entrepreneurs initiative now started up a business. Further Information session held, and date for another Information Session and Workshop arranged. Silver Entrepreneurs included in INTERREG bid which will enhance offer in terms of business grants and mentoring.
- Stockport Jobs Fair held at Town Hall. Over 50s on Job Seekers Allowance and Incapacity Benefit invited.
- Latest available data (up to Sept 06) shows the employment rate of those between age 50 and retirement at 78.0%.

4.2 Develop a strategic approach to tackling financial exclusion suffered by older people across the borough

- Event on Problem mapping on financial issues for older people took place on July 19th. The focus of the event was to identify gaps in existing provision. Follow up Action Planning workshop planned for late 2007.

4.3 Maximise take-up of benefits

- Money Maze included within the INTERREG bid, which will ensure funding for this initiative.
- The LAA reward target on improving benefit take up of older people in the second quarter demonstrates good performance despite challenges; mainly temporary i.e. annual leave of staff Aug/Sept, backlog of Pension Service applications which knocks on to delays in Housing Benefit /Council Tax Benefit awards. The cumulative performance against this target since April 2006 is promising and demonstrates a positive outlook for achievement at the end of the three year LAA. Cash gains over this 18 month period are estimated at £7.9m Forecast for 2007/08 are as follows:

- a.) Disability Living Allowance/Attendance Allowance - 2423 awards (Target 2142)
- b.) Pension Credit - 1008 awards (Target 875)
- c.) Council Tax Benefit - 450 awards (Target 386)
- d.) Housing Benefit - 176 awards (Target 158).

4.4 Address Fuel Poverty

- Warm-front projections are on target to increase this year (1533, compared to 1430, even without applying any seasonal adjustment to reflect more people taking action during the cold winter months).
- The take up of the discount scheme continues to be consistent, with 115 properties improved this quarter, though it is well below the target of 164. Work is ongoing with the Council's approved contractor, Global Heatsave to promote the scheme, which will be escalated in the 3rd quarter. Again, it is hoped that seasonal variance will improve this figure.

Exceptions:

4.1 Promote positive employment and retirement opportunities

- Stockport into Work initiative (Local Area Agreement Stretch Target Project) has experienced slow early progression towards its target of 110 people supported into sustainable employment (at least 13 weeks) due to delayed start of the project for procurement reasons. To date six people have been supported into employment, and reached the 13 weeks in employment needed to count towards sustainable job outcomes. Additional resources have now been made available to support client groups.

4.3 Maximise take-up of benefits

- Funding is yet to be secured for re-publishing the Money Maze leaflet, but this is part of INTERREG bid, so this position will hopefully change.

4.4 Address Fuel Poverty

- Unfortunately, a bid for additional funding in quarter 1 was unsuccessful, though it is intended that the proposed scheme, targeting vulnerable people based on geographical mapping, will still be rolled out during this financial year, on a smaller scale.
- A change in the way government permits funding to be spent means that the Discount Scheme target is unlikely to be met, though ongoing efforts are being made to improve uptake quarterly. 81 installations were undertaken in quarter 2.

Follow Up Actions:

- Individuals attending Jobs Fair on Incapacity Benefit to be referred to Stockport into Work project.
- Projects involved in INTERREG bid submission such as Silver Entrepreneurs and Money Maze to contribute information needed to bid and prepare implementation actions.

Issues for The AOT Boards' Consideration:			
Individual Traffic Light Status			
Objective 4.1	Red	AMBER	GREEN
Objective 4.2	Red	Amber	GREEN
Objective 4.3	Red	Amber	GREEN
Objective 4.4	Red	AMBER	Green
Overall Performance Summary (Traffic Light Status)			
Red	AMBER	Green	

AOT THEME 5: Information

Key Objectives

- 5.1 Ensuring Appropriate and adequate provision of information on services and support for using that information.
- 5.2 Ensuring Appropriate and adequate provision of information on services and support for using that information.

Highlights For This Quarter:

5.1.2 Explore viability of accessible website and/or one stop phone line for benefit advice

- The Council have awarded Age Concern Stockport funding to pilot a new type of computer system called "The Companion" with the PCT. The system will be piloted with individuals and with sheltered housing schemes in Stockport, and provide shopping and medicine management. The system will also pilot an information link to enable people to access information services directly from home. Further information about the system will be presented to board in the next quarter.

5.1.3 Improve use of free communication channels (review etc)

- A list of free communication channels has now been collated by the Council, further details are being gathered and the list will be available on Stockport Direct in January 08.
- AOT Consultation/Community Pride sub-group is ensuring delivery of the AOT Communication Strategy, consultation document has now been distributed 4000 + (Aug 07).
- AOT materials continue to be distributed across the Borough.

5.1.5 Adopt 'message in a bottle' Initiative

- The Lions Club have provided the PCT with 5000 'message in a bottle' cases, these will be distributed through G.P's, district nurses and active case managers over the next six months. (August 07).

5.1.6 Provide support for using information

- Age Concern Stockport have applied for funding to DWP to deliver a Money Maze Support Service (September 07).
- An application has been made in partnership with the Council and Age Concern Stockport, as part of a larger European bid (Cities in Balance). If successful this will support three services across the Borough including Money Maze offering support for people to Increase financial Inclusion (October 07).

5.2.1 Identify the information needs of older people

- The AOT consultation document has now been distributed across the Borough, 4000 + have been sent out (Aug 07).
- The results of the consultation will be used to identify the information needs of older people, the results will be analysed in November 07, with the report expected late November 07.

5.2.2 Increase training opportunities for front line staff

- The Getting It Right Group (GIR) (a group of volunteers that are involved in training courses for Health and Social Care workers) the groups has just completed its first formal review, and the results have identified the impact the group have made when attending training sessions with health and social care professionals (September 07).
- One new member has joined GIR
- The GIR group obtained £7000.00 funding from Skills for Care. The money will be used to provide members with training, a formal evaluation and some administration time (October 07).
- A member of GIR has been involved in the development of a new alcohol awareness course, the first training session will be delivered in November 07, with the GIR volunteer involved in the delivery.
- It has been identified that pharmacy staff have contact with many of the 'hard to reach' older people. A programme of training is being developed in partnership with the Primary Care Trust and Age Concern Stockport to provide pharmacists, pharmacy staff and pharmacy delivery drivers training on the services available to older people and how they can be accessed – the date of this training was moved, this will now be delivered in November 07.
- The second part of the Cities in Balance bid (see 5.1.6) will provide training, information and raise awareness of front line staff across all sectors that have direct contact with older people (October 07).

5.2.3 Raise awareness on age discrimination with workers and information providers

- Following the success of the Through Other Eyes Training which was offered to Local Councillors, Health and Social Care Staff during June 07 further funding was obtained and four more sessions have been provided resulting in a further 48 participants (September 2007).
- Further Age Discrimination Training will be delivered Nov 07.

Exceptions:

5.1.1 Build on the 'Find Out Guide' (FOG)

- We are still waiting for funding for further development of FOG, only 150 of the 5000 copies printed are left to distribute. Further funding is required, a main grant application will be completed in November 07, and the Council be asked to reconsider the funding cut made to Info Line last year.

5.1.2 Explore viability of accessible website and/ or one stop phone line for benefit advice

- As above waiting for confirmation about funding of FOG which is linked to a database of services, which could potentially go live as a website. However we are still looking at the necessity of a website and or one stop phone line because of existing similar services e.g. Benefit Enquiry Line. A paper will be brought to the board following the AOT consultation which will suggest other methods of increasing information and benefit take up.
- Continuing to build on the benefits and effectiveness of Face to Face delivery.
- Finding best use of limited resources – awaiting results of consultation.

5.1.3 Improve use of free communication channels (review etc)

- Awareness of the real cost of ‘free’ communication channels.

5.1.6 Provide support for using information

- Securing recognition of importance of Advocacy and support type services.

5.2.1 Identify the information needs of older people

- Moving forward following consultation November 07.
- Listening and responding to what people really want – using focus groups to gather further information (from November 07).
- Possible rethinking on information provision - awaiting results of consultation (expected November 07).
- Challenge maybe to consider how to realign resources to different balance of mechanisms for delivery of information.

Follow Up Actions:

- Maintaining progress on current actions.
- Funding application for future funding to develop FOG and Info-line.
- Produce a paper following the consultation for the board in relation to how information is delivered.
- Follow up and support the application for Money Maze Funding.
- To act on the outcomes from the Consultation.
- Further Development of the GIR group, increase the numbers of volunteers attending GIR.
- Plan the training and evaluation of GIR.
- Development of The Companion as a tool for people to directly access information form home.

Issues for The AOT Boards’ Consideration:

Individual Traffic Light Status

Objective 5.1	Red	AMBER	Green
Objective 5.2	Red	AMBER	Green

**Overall Performance Summary
(Traffic Light Status)**

Red	AMBER	Green
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AOT THEME 6: Health & Healthy Living

Key Objectives

- 6.1 Ensure that prevention and independence are integral parts of service delivery.
- 6.2 Continue to facilitate the delivery of services closer to home where appropriate and where possible.

Highlights For This Quarter:

6.1 Ensure that prevention and independence are integral parts of service delivery

- Members are reminded that this theme has been separated out into two distinct sections. The actions listed under 6.1 represent the prevention and independence work stream led by Sue Kardahji, Public Health Specialist, and will be reported to AOT board via the Independence & Prevention sub-group. The actions under 6.2 represent the treatment and care work stream led by Jude Wells, Commissioning and Performance Service Manager, SMBC and will be reported to Board via the Health & Well Being Group.
- Actions around the topic of alcohol have been added to the theme. It is important to recognise the impact of alcohol misuse on this agenda. A new awareness raising course for frontline staff will be delivered for the first time in the coming weeks and the needs of older people will be highlighted to staff when they are using the new screening and assessment tool.
- There have been some very positive developments around falls prevention that will enable a more holistic service to be provided that recognises the important contribution made by Age Concern.
- Following the presentation to AOT Board from the Everybody's Business (EB) group stronger links have been established between the two groups, which is a positive development for the mental health agenda. If it is agreed that the EB group will scrutinise the whole of the AOT strategy and give feedback from a mental health perspective then this will be a further very positive step.
- Funding for the community element of the falls programme has now been released so it will be possible to provide a community based clinic staffed by a physiotherapist and a pharmacist. The clinic will run twice a week and will target people who have had a fall but have no clear medical problems. Six people will be seen per clinic. In addition exercise programmes will be provided both 1:1 and in groups. Work is continuing with the ambulance service (now NWS) and Care Call to agree a pathway to avoid unnecessary trips to hospital, using the Rapid Response team. This pathway has been agreed but funding for a 24 hour landline telephone has yet to be secured.

6.2 Continue to facilitate the delivery of services closer to home where appropriate and where possible

- This objective and associated actions has been refreshed and will be addressed at the seven November Health & Well Being Board (HWB) for approval. It is envisaged that the HWB will also be presented with options on adopting a similar performance management framework that is currently in place within the Independence and Prevention Group.

Exceptions:

- The timescale for developments relating to both diet and physical activity continue to slip. The district food strategy work is progressing and there remains a strong commitment to include actions related to the needs of older people and a date has now been set in December for a multi-agency planning event.
- The SPAA action plan, which will inform the physical activity actions, continues to be delayed. Again, a strong commitment to involving AOT members continues.

Follow Up Actions:

- Ensure that AOT members are invited to the food strategy event.

Issues for The AOT Boards' Consideration:

- A meeting for the district food strategy will take place on Weds Dec 19th from 1.00pm at Eyeline on Shaw Heath. A formal invitation will be sent to Board members.

Individual Traffic Light Status			
Objective 6.1	Red	AMBER	Green
Objective 6.2	Red	AMBER	Green
Overall Performance Summary (Traffic Light Status)			
Red	AMBER		Green

AOT THEME 7: Social Networks

Key Objectives

- 7.1 Secure equal access to a range of flexible opportunities for life long learning.
- 7.2 Improve opportunities for people approaching retirement to plan effectively.
- 7.3 To develop stronger partnerships with public, private and voluntary sector to improve coordination of activities.
- 7.4 Promote independence and longevity of people in their own homes.

Highlights For This Quarter:

7.1 Secure equal access to a range of flexible opportunities for life long learning

- **151** IT Taster sessions took place this quarter, with **128 new clients** taking part and benefiting from the service and a total of **163** clients attending the sessions. Just under half of these new clients have two or more sessions. Six of these clients required advice only or sign posting to Next Step for further course advice. We have had more new clients this quarter than any other previous quarter.

7.2 - Improve opportunities for people approaching retirement to plan effectively

- See recommendations for change (in section below for AOT Boards Consideration).

7.3 - To develop stronger partnerships and involvement with public, private and voluntary sector to improve coordination of activities

- No Age Discrimination training has been delivered this quarter but there is a session planned for Nov 07.
- Age Discrimination Training to be arranged with transport providers.
- 4 'Through Other Eyes' sessions reaching 48 managers, councillors and frontline staff delivered in September 07 (this target has been met), additional action to be added around securing more funding to hold more sessions for 2008 Tai Chi.
- This quarter there has been an average of 17 people per week attending the sessions with a total of 211 people benefiting from the classes this quarter. The maximum number of clients at anyone class has been 13 and the minimum number was two. This quarter we had the capacity to provide 43 classes. The number of sessions cancelled through holidays or illness was down this quarter by 6%, allowing 79% of the sessions that we had potential to hold to actually be run. It is unfortunately the case that classes are cancelled when a particular instructor cannot take a session as there is no cover available for them. This is still due to a lack of instructors.
- There will be two Tai Chi tutor training courses to be held in Nov 07.
- 4000+ AOT Questionnaires distributed in Stockport with 1000 returns – currently being inputted and analysed.

New Action

- Regular consultation with older people in Stockport regarding the strategy as a whole – including focus groups to follow up.

7.4 Promote independence and longevity of people in their own homes

- A successful innovations bid was made to the local authority for a companion project which is an assistive technology pilot that will enable those who are housebound to manage their own shopping and medication. Launch due Jan 08.

Request that this *objective* be smartened and changed to:

Decrease social isolation of older people in Stockport by supporting all vulnerable members of the community to access social activities, expand their social networks and access services where social networks have broken down.

Issues for The AOT Boards' Consideration:

Incorporated into the action plan are a number of requests and suggestions for actions to be removed, moved to relevant objectives or themes because they have either been met or are being addressed in other AOT Themes.

Actions being developed will consider and incorporate suggestions made by the board (from the presentation made to them) and also issues felt may be missing that should be included. It is proposed that a steering group be set up to identify meaningful, attainable and measurable actions around these suggestions which can be reported on quarterly.

It is hoped that a steering group can be established by December 07.

Maria Kildunne
FILL Manager
October 2007

Individual Traffic Light Status

Objective 7.1	Red	AMBER	Green
Objective 7.2	Red	AMBER	Green
Objective 7.3	Red	AMBER	Green
Objective 7.4	Red	AMBER	Green

Overall Performance Summary (Traffic Light Status)

Red	AMBER	Green
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